

To apply:

1. Read the job description carefully.
2. Fill out the form below and save to your desktop.
3. Send an email to studentapp@library.umass.edu with the name of the position in the subject line and your application (and any supporting documents) attached. Mac users should not use Preview to complete the application, please use Adobe Reader.

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**Digital Media Lab
3D PRINT ASSISTANT**

Position Summary: The Digital Media Lab (3rd Floor of Du Bois Library) has an opening for 3D Print Assistants. These are part-time positions with varying afternoon, evening, and/or weekend hours.

Primary Responsibilities:

- Help maintain 3D printers and learn troubleshooting techniques.
- Learn how to track jobs in MakerBot Management software Assist with 3D design, scanning, and printing demos
- Learn basic 3D modeling programs such as Tinkercad, Meshmixer Fusion 360, etc.
- Help troubleshoot multimedia software related issues/questions posed by students.
- Create 3D print guides and online content under the direction of the supervisor.
- Encourage student participation in 3D forums and other social networking platforms.

Essential Qualifications:

- Strong customer service attitude, initiative.
- Familiarity or passion for 3D print design and production software
- Motivated to follow current trends in 3D print software and equipment.
- Ability to work independently.
- Attention to detail a must.
- Must be able to lift 50 lbs.

Preferred Qualifications:

- Prior customer support experience.
- Prior 3D printing + troubleshooting experience
- Understanding of the 3D print and scanning production process.
- Hands-on experience with a variety of finishing techniques and tools

Pay rate: Starting at \$13.00/hour, rate commensurate upon experience

What is your experience with 3D modeling and/or 3D printing? Applicants aren't required to have experience with 3D modeling or printing to be considered for this position.

What excites you about 3D printing?

Describe your customer service experience.

Student Information Sheet UMass Amherst Libraries

Date _____ Spire #: _____

Name (Last) _____ (First) _____ (M.I.) _____

Local Address _____

Phone _____ Email _____

Class of 20 _____ Major _____

Do you have a work-study award? YES NO

Have you worked on campus before? YES NO

Have you worked for the Libraries before? YES NO

Will you have another job on campus during this semester? YES NO

If yes, in which department is your other job? _____

Check all that apply:

- Undergraduate Student
- Graduate Student

Resident Status:

- U.S. Citizen
- F1
- J1
- Resident Alien

Availability (Please list the hours you are available):

	Overnight (12 midnight-8 a.m.)	Morning (8 a.m.-12 noon)	Afternoon (12 noon-5 p.m.)	Evening (5 p.m.-12 midnight)
Sunday				
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
Saturday				

Employment Record: List last job held. (Optional: Attach resume)

Company/Organization _____ Dates of Employment _____

Supervisor's Name _____ May we contact? YES NO

Job Duties:

For Library Supervisor to fill out:

Employment Period	Start Date	Library Department	Pay Grade	Pay Rate	Hours Per Week	Supervisor's Signature
<input type="checkbox"/> Academic Year <input type="checkbox"/> Summer			<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D			

For Library HR:

Employee ID _____ Rec #: _____ W/S: YES NO